



2001-132-C 226730
2010-134-A 226731

November 4, 2010
Via U.S. Mail

Mr. Jocelyn Boyd, Chief Clerk
South Carolina Public Service Commission
Synergy Business Park, Saluda Bldg.
101 Executive Center Drive Suite 100
Columbia, SC 29210

Re: Notification of Updated Contact Information for Hypercube Telecom, LLC

Dear Mr. Boyd:

Enclosed, please find this letter filed on behalf of Hypercube Telecom, LLC. Also enclosed is the updated Authorized Utility Representative Form for Telecommunications Carriers.

This letter is to notify you of the following changes and updates. Please update your records accordingly.

Hypercube Telecom, LLC	3200 West Pleasant Run Road Suite 300 Lancaster, Texas 75146 469-727-1510 (Office) 469-727-1511 (fax)
Customer Service	866-905-1735 (Support Center) 866-920-6946 (Service Test and Turn-Up Center)
Regulatory\Legal 911 Fees	Mr. Robert W. McCausland Senior VP of Regulatory & Government Affairs 3200 West Pleasant Run Road Suite 300 Lancaster, Texas 75146 469-727-1640 (Office) 866-432-3936 (Fax) robert.mccausland@h3net.com (E-mail)
Customer Complaints	Mr. Robert W. McCausland Senior VP of Regulatory & Government Affairs 3200 West Pleasant Run Road Suite 300 Lancaster, Texas 75146 469-727-1640 (Office) 866-432-3936 (Fax) robert.mccausland@h3net.com (E-mail)

Emergency Network Issues	Mr. Ray Huber NOCC Manager 3200 West Pleasant Run Road Suite 300 Lancaster, Texas 75146 469-727-1641 (Office) 469-230-5673 (Mobile) 866-484-8306 (Fax) ray.huber@h3net.com (E-mail)
Engineering and 911 System/Network Contact	Mr. Doug Davis Chief Technical Officer 3200 West Pleasant Run Road Suite 300 Lancaster, Texas 75146 469-727-1517 (Office) 972-900-2902 (Mobile) 214-889-5229 (Fax) doug.davis@h3net.com (E-mail)
Reporting and Financial Contact	Mr. Robert W. McCausland Senior VP of Regulatory & Government Affairs 3200 West Pleasant Run Road Suite 300 Lancaster, Texas 75146 469-727-1640 (Office) 866-432-3936 (Fax) robert.mccausland@h3net.com (E-mail)

If you have any questions regarding the enclosed material, please call me at (407) 740-3002 or by email at cwrightman@tmnc.com.

Thank you for your assistance in this matter.

Sincerely,



Connie Wightman, Consultant

CW/lw

cc: Robert McCausland, Senior VP
File: Hypercube – SC - 7561
TMS: SCx1001
Project No. 2010-1

SOUTH CAROLINA AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☒ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

Company Name HyperCube Telecom, LLC	
Db/a/fka	Telephone # 469-727-1510
Mailing Address 3200 W. Pleasant Run Road, Suite 300	
City, State, Zip Code Lancaster, TX 75146	
Business Location 3200 W. Pleasant Run Road, Suite 300	
City, State, Zip Code Lancaster, TX 75146	County Dallas

REGISTERED AGENT INFORMATION

Registered Agent: Corporation Service Company
Mailing Address: 1703 Laurel Street
City, State, Zip Code: Columbia, SC 29201

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

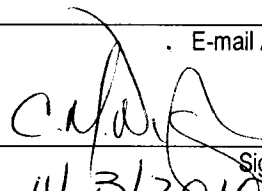
A.	General Manager (Include address if different than above.) Robert W. McCausland						
	<table style="width:100%;"> <tr> <td style="width:33%;">Telephone Number</td> <td style="width:33%;">Facsimile Number</td> <td style="width:33%;">E-mail Address</td> </tr> <tr> <td>469-727-1640</td> <td>866-432-3936</td> <td>robert.mccausland@h3net.com</td> </tr> </table>	Telephone Number	Facsimile Number	E-mail Address	469-727-1640	866-432-3936	robert.mccausland@h3net.com
Telephone Number	Facsimile Number	E-mail Address					
469-727-1640	866-432-3936	robert.mccausland@h3net.com					
B.	Customer Relations / Complaints Representative (Include address if different than above.) Robert W. McCausland						
	<table style="width:100%;"> <tr> <td style="width:33%;">Telephone Number</td> <td style="width:33%;">Facsimile Number</td> <td style="width:33%;">E-mail Address</td> </tr> <tr> <td>469-727-1640</td> <td>866-432-3936</td> <td>robert.mccausland@h3net.com</td> </tr> </table>	Telephone Number	Facsimile Number	E-mail Address	469-727-1640	866-432-3936	robert.mccausland@h3net.com
Telephone Number	Facsimile Number	E-mail Address					
469-727-1640	866-432-3936	robert.mccausland@h3net.com					
C1.	Customer Relations / Complaints Representative for Escalated Complaints (Include address if different than above.) Robert W. McCausland						
	<table style="width:100%;"> <tr> <td style="width:33%;">Telephone Number</td> <td style="width:33%;">Facsimile Number</td> <td style="width:33%;">E-mail Address</td> </tr> <tr> <td>469-727-1640</td> <td>866-432-3936</td> <td>robert.mccausland@h3net.com</td> </tr> </table>	Telephone Number	Facsimile Number	E-mail Address	469-727-1640	866-432-3936	robert.mccausland@h3net.com
Telephone Number	Facsimile Number	E-mail Address					
469-727-1640	866-432-3936	robert.mccausland@h3net.com					
C2.	Customer Contact (Toll Free Number) 1-866-905-1735						
D.	Engineering Operations (Include address if different than above.) Doug Davis, Chief Technical Officer						
	<table style="width:100%;"> <tr> <td style="width:33%;">Telephone Number</td> <td style="width:33%;">Facsimile Number</td> <td style="width:33%;">E-mail Address</td> </tr> <tr> <td>469-727-1517</td> <td>214-889-5229</td> <td>douq.davis@h3net.com</td> </tr> </table>	Telephone Number	Facsimile Number	E-mail Address	469-727-1517	214-889-5229	douq.davis@h3net.com
Telephone Number	Facsimile Number	E-mail Address					
469-727-1517	214-889-5229	douq.davis@h3net.com					

E.	Test and Repair (Include address if different than above.)		
	Customer Service		
	Telephone Number	Facsimile Number	E-mail Address
	1-866-920-6946		
F.	Emergencies (During non-office hours)		
	Ray Huber, NOCC Manager		
	Telephone Number	Facsimile Number	E-mail Address
	469-727-1641	866-484-8306	ray.huber@h3net.com

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G.	Regulatory Officer (Include address if different than above.)		
	Robert W. McCausland		
	Telephone Number	Facsimile Number	E-mail Address
	469-727-1640	866-432-3936	robert.mccausland@h3net.com
H.	Dual Party Mailings (Name)		
	Same as G.		
	Mailing Address		
	Telephone Number	Facsimile Number	E-mail Address
I.	Interim LEC Fund Mailings (Name)		
	Same as G.		
	Mailing Address		
	Telephone Number	Facsimile Number	E-mail Address
J.	Universal Service Fund Mailings (Name)		
	Same as G.		
	Mailing Address		
	Telephone Number	Facsimile Number	E-mail Address
K.	Gross Receipts mailings (Name)		
	Same as G.		
	Mailing Address		
	Telephone Number	Facsimile Number	E-mail Address
L.	Lifeline Mailings (Name)		
	Same as G.		
	Mailing Address		
	Telephone Number	Facsimile Number	E-mail Address

This form was completed by (print name)
 Connie Wightman
 Consultant for HyperCubeTelecom, LLC
 Title


 Signature
 11/3/2010
 Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
 Post Office Drawer 11649
 Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
 1401 Main Street, Suite 900
 Columbia, South Carolina 29201

(Rev. PSC 01/2010)